

DUCA DEL COSMA 30-DAY PROMISE



CUSTOMER RETURNS FORM

PLEASE COMPLETE ALL SECTIONS OF THIS FORM WITH YOUR CUSTOMER AND EMAIL TO CUSTOMERSERVICE@DUCADEL COSMA.CO.UK ALONG WITH A COPY OF THE VALID PROOF OF PURCHASE AND PHOTOGRAPHS OF THE RETURNED FOOTWEAR.

RETAILER DETAILS

BUSINESS NAME & LOCATION:

CONTACT NAME:

CUSTOMER DETAILS

NAME:

EMAIL ADDRESS:

PRODUCT DETAILS

STYLE NAME/PRODUCT CODE:

COLOUR:

SIZE:

PLEASE GIVE BRIEF DETAILS OF THE REASON WHY YOU WERE NOT HAPPY WITH YOUR PURCHASE OF DUCA FOOTWEAR. ALL COMMENTS PROVIDED WILL HELP US IMPROVE OUR PRODUCTS AND CUSTOMER SATISFACTION - THANK YOU.

REASON FOR RETURN:

SIGNATURES

I CONFIRM THAT I HAVE SURRENDERED MY UNWANTED DUCA FOOTWEAR PURCHASE AND RECEIVED A SATISFACTORY [REPLACEMENT] [FULL REFUND] *Please delete as appropriate:*

CUSTOMER SIGNATURE:

DATED: _____

RETAILER/STAFF SIGNATURE:

DATED: _____